The Interpersonal Communication Book

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The book’s philosophical foundation continues to be the notion of choice. Choice is central to interpersonal communication; as speaker, listener, and communication analyst, you are constantly confronted with choice points at every stage of the communication process and these choices will influence the effectiveness of your messages and your relationships. The Interpersonal Communication Book provides a highly interactive presentation of the theory, research, and skills of interpersonal communication with integrated discussions of diversity, ethics, workplace issues, face-to-face and computer-mediated communication and a new focus on the concept of choice in communication. Recognized for its ability to help students understand the crucial connection between theory and practice, this thirteenth edition presents a comprehensive view of the theory and research in interpersonal communication and, at the same time, guides students to improve a wide r
Language competence is a speaker's ability to use the language; it is a knowledge of the elements and rules of the language. Complementarity. An interpersonal process by which individuals work together for a common end; the pooling of efforts to produce a mutually desired outcome. In conversation, an implicit agreement between speaker and listener to work together for mutual comprehension. Credibility.