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The two major forms of workforce diversity are and _. A) surface-level diversity; deep-level diversity B) surface-level diversity; lateral-level diversity C) organizational-level diversity; individual-level diversity D) lateral-level diversity; deep-level diversity E) physical-level diversity; intellectual-level diversity Answer: A

Explanation: A) Demographics mostly reflect surface-level diversity, not thoughts and feelings, and can lead employees to perceive one another through stereotypes and ... Although diversity does present many opportunities for organizations, effective diversity management also means working to eliminate unfair discrimination.