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Ethics in Interpersonal Communication: The Ethics of Impression Management Understanding Theory & Research: The Just World Hypothesis Understanding Interpersonal Skills: Other-Orientation 4. Listening in Interpersonal Communication The Importance of Listening The Process of Listening Listening Barriers Styles of Effective Listening Culture, Gender, and Listening Test Yourself: How Do You Listen?Â Ethics in Interpersonal Communication: Motivational Appeals Understanding Theory & Research: Theories of Emotions Understanding Interpersonal Skills: Flexibility Handling Anger: A Special Case Illustration Anger Management: SCREAM Before You Scream The Interpersonal Communication Book, 13th Edition Author: Joseph A. DeVito Published: 2012 Publisher: Pearson ISBN: 9780205031085 Format: Retail PDF _ Updated in its 13th edition, Joseph Devito's The Interpersonal Communication Book provides a highly interactive presentation of the theory, research, and skills of interpersonal communication with integrated discussions of diversity, ethics, workplace issues, face-to-face and computer-mediated communication and a new focus on the concept of choice in communication. The Interpersonal Communication Book provides a highly interactive presentation of the theory, research, and skills of interpersonal communication with integrated discussions of diversity, ethics, workplace issues, face-to-face and computer-mediated communication and a new focus on the concept of choice in communication.Â Praised by reviewers as â€œaccessibleâ€ and â€œeasy to understand,â€ The Interpersonal Communication Book offers a clear, comprehensive discussion of basic terms and theory. A chapter-opening photo from the Interpersonal Communication Choice Point Video visually introduces the topic of the chapter.